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Total No. of Pages: 2

MBA (Part - I) (Semester - I) Examination, December - 2015 INFORMATION TECHNOLOGY FOR MANAGEMENT (Paper - V)

Sub. Code: 57108

Day and Date: Saturday, 26 - 12 - 2015

Total Marks: 80

Time: 10.30 a.m. to 1.30 p.m.

Instructions:

- 1) Q. No. 1 and Q.No 5 are compulsory.
- 2) Attempt any two questions from question No. 2, 3 and 4.
- 3) Figures to right indicates full marks.
- Q1) Punjab National Bank Ltd., is leading public sector bank in India. The branches and regional offices are spread all over country. The Management of bank is evaluating a request from the customer to provide e-banking services in all branches. At present bank is using computer based system for daily transaction processing. All branches have adequate computers with LAN. Considering the customer demand & present IT infrastructure bank management proposed to connect all branches with leased line and provide e-banking services.

As a IT expert:

[20]

- a) Discuss Scope for e-banking services.
- b) Outline Infrastructure requirement for e-banking.

OR

a) What do you mean by Data Warehouse? Explain need and significance of data warehouse for insurance company with its component architecture.

[10]

b) What is Normalization? Explain 1NF, 2NF and 3NF with suitable example.

[10]

- **Q2)** a) What is IT? Explain the components of IT and IT applications in business. [10]
 - b) What do you mean by DBMS? Explain the role of DBA.

[10]

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- Q3) a) What is E-Banking? Explain different payment systems used in e-banking. [10]
 - b) What do you mean by KDD? Explain KDD Process with suitable diagram. [10]
- Q4) a) What is LAN? Explain different LAN topologies with its advantages.[10]
 - b) What is E-Commerce? Explain Scope, advantages of e-commerce in detail. [10]
- Q5) Write short notes on (Any Four):

[20]

- a) Protocol
- b) Relational Data Model
- c) Data Mining Techniques
- d) Security Threats
- e) Operating System
- f) Internet